Frequently Asked Questions

When can my child start at SACCS? Once acceptance of the availability has been communicated to SACCS and the enrolment form has been completed. The child must start within 2 weeks of acceptance.

What if my child/children already attend another service? If the service has a 1 or 2 week cancellation policy we are happy to hold the place. We are unable to save a place for greater than 2 weeks. Please indicate on your enrolment form if your child/children are attending other child care services.

What if we have not been offered all the days required? Once you are using our service you will be given priority over others on the waiting list. As per SACCS waiting list policy, if a place has not been accepted when offered you will be moved to the bottom of the waiting list. It is unusual for all of your requested days to be available at the one time so parents are encouraged to accept a place while it is available.

Can I receive Child Care Benefit (CCB) and Child Care Rebate (CCR) when using SACCS? CCB is dependent on your income and circumstances. However, most Australian families with parents who are working or studying are eligible to receive CCR because it is not income dependent. CCR is paid by the government to cover 50% of the cost of your child care per year for each child. Please contact Centrelink to obtain more information.

What if I already have CRN numbers? Please provide a copy of your Centrelink letter that provides the parent receiving and child/children’s CRN numbers with your enrolment. If you don’t know your CRN number, please contact Centrelink.

What time do you open and close? Before School Care opens at 6:50am and Afterschool Care closes at 6:00pm. Preps & year 1 students will be escorted to and from their classes by educators.

Will my child be fed? Children are offered breakfast from 7:20am to 8:20am. Afternoon tea will be offered from 3:00pm to 3:40pm. All food has been approved by Nutrition Australia and is in line with our Allergy food policy. Alternate food is offered to those children who have anaphylaxis or other dietary restrictions. If your child has special food requirement they are able to bring food from home.

What if my child needs medical management? This needs to be indicated on the enrolment form, and a medical management plan will be implemented for your child, as per the policy.

What activities can my child do at SACCS? We offer craft, cooking, many kinds of sport, homework, indoor and outdoor activities, playground, and many more.

How do the educators supervise my child/children? Children are divided into 2 groups. Junior (preps to grade 3) and Senior (grade 4 to 7). Activities are planned to suit each of these age groups, and are based on children’s interests and parent/staff suggestions.

For more information please contact SACCS and/or refer to the parent handbook and policy and procedure manuals.